

Fwd: Regarding uploading of CP no. 23/2017-18 and 24/2017-18.
To: Karri Narsimha <karry@aera.gov.in>

Date: 10/11/17 05:47 PM
From: "puja.jindal" <puja.jindal@nic.in>

----- Original Message -----

From: **ACAAI Head Office** <headoffice@acaai.in>

Date: Oct 5, 2017 1:44:01 PM

Subject: Regarding uploading of CP no. 23/2017-18 and 24/2017-18.

To: puja.jindal@nic.in

Cc: chairperson@aera.gov.in, vk.sachdeva@aera.gov.in, "New Era Travel & Cargo Agencies Mr. S.A. Haq" <siraj@neweracargo.com>, "TVS Dynamic Global Freight Ser Ltd.-Mr. Siddharth Jairaj" <siddharth.tvsdynamic@tvslsl.com>, "United Shipping Ser P.L.-Mr. Dinesh Krishnan" <krish@go2uss.com>, "Activair Airfreight India P.Ltd. Mr. C K Govil" <cmd@activair.in>, "Aroscan Cargo Trade Pvt. Ltd Mr. T.A. Varghese-Bom" <aroscan@vsnl.com>, "D.Wamadeo & Co. - Mr. Varghese" <varghese@dwamadeo.com>, "Delta Airfreight - Mr. Sunil Arora" <sunil@deltaairfreight.com>, "Galaxy Freight P.Ltd. - Mr. Afzal Malbarwala" <afzal@galaxyfreight.com>

To,

**Secretary
Airports Economic Regulatory Authority of India
AERA Building, Administrative Complex
Safdarjung Airport
New Delhi-110003**

Dear Sir/Madam,

Sub: AERA Consultation Paper No. 23/2017-18

Please refer to the trailing mail below pertaining to Consultation Paper No.23/2017-18. The Air Cargo Agents Association of India (ACAAI) would like to submit the following comments about the performance of the Ground Handling Agency at Chennai, M/s. Bhadra International (India) Pvt. Ltd.:

- 1). There has been no positive changes or improvement in their performance since the last time the tariff was increased.
- 2). There is acute shortage of manpower and equipment for servicing the trade. The existing equipment is damaged or very old.
- 3). No Standard Operating Procedure (SOP) has been put in place or implemented by them.
- 4). There is perennial congestion in the examination area due to the non- movement of cargo on a 24 x 7 basis.
- 5). Very poor standard of cargo handling and pilferage of cargo.
- 6). The segregation of cargo is often completed after more than 12 hours. The standard of the handling of cargo is extremely poor, and damage to cargo is a regular feature.

In view of the above reasons, ACAAI would like to submit that our Association is not agreeable to any increase in the existing tariff of M/s. Bhadra International (India) Pvt. Ltd. at Chennai Airport.

Thanking you,

Yours faithfully,
For The Air Cargo Agents Association of India

T.J. Thomas
Executive Director

The Air Cargo Agents Association of India