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VOLUNTARY ORGANISATION IN INTEREST CONSUMER EDUCATION (VOICE)

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No. V/H/288

Shri Sandeep Prakash,
Secretary,
Airports Economic Regulatory Authority,
Room No 58, B-Block,
Rajiv Gandhi Bhawan,
New Delhi- 110003

15-4-10

OSD-II

Shri Anil Saxena

Sub- Levy of User Development Fee at Trivandrum International Airport

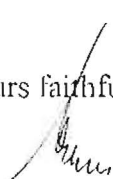
Dear Sir,

Reference your DO No.AERA/20010/AAI-UDF/2009-10/776 dated 26/3/10.

At the outset we would like to say that any proposal for levying of User Development Fee at Trivandrum International Airport would be an anti consumer and anti-competition move. In fact whatever be the costs the same should have been included in the total project cost or borne by the building agency. Even if the proposal is to levy ad-hoc charges only on embarking domestic/international passengers the same will be a retrograde move against the consumer's interest. This will add to the travel cost of the passengers, who may not be aware of the levy at the time of booking of the ticket. We believe that such practice is not encouraged in Europe, keeping in mind that such activities are a part of the total travel facility. We are therefore of the firm belief that the Authority will take a realistic view keeping the consumers interest in mind.

Thanking you

Yours faithfully


Ashim Sanyal
COO

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