

ऐरा/20010/एमवाईटीपी/ रेम्प360/जीएच/मोपा-गोवा/2025-26  
AERA/20010/MYTP/Ramp360/GH/Mopa-Goa/2025-26  
भारतीय विमानपत्तन आर्थिक विनियामक प्राधिकरण  
Airports Economic Regulatory Authority of India  
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**आदेश संख्या 28/2025-26**  
**Order No. 28/2025-26**

तृतीय तल/ 3rd Floor,  
उड़ान भवन/ Udaan Bhawan,  
सफदरजंग हवाईअड्डा/ Safdarjung Airport,  
नई दिल्ली/ New Delhi – 110003.

जारी करने की तारीख: 27.03.2026  
Date of Issue: 27.03.2026

सेवा/Service	:	ग्राउंड हैंडलिंग सेवाएं (जीएचएस) Ground Handling Services (GHS)
सेवा प्रदाता/Service provider	:	मैसर्स रेम्प 360 प्राइवेट लिमिटेड M/s Ramp 360 Ground Handling Services Private Limited
हवाईअड्डा/Airport	:	गोवा अंतर्राष्ट्रीय हवाईअड्डा, मोपा, गोवा Manohar International Airport, Mopa, Goa.
हवाईअड्डा प्रचालक/Airport Operator:	:	गोवा इंटरनेशनल एयरपोर्ट लिमिटेड GMR Goa International Airport Limited. (GGIAL)

मैसर्स रेम्प 360 ग्राउंड हैंडलिंग सर्विसेज प्राइवेट लिमिटेड द्वारा मनोहर अंतर्राष्ट्रीय हवाईअड्डा, गोवा में प्रदान की जाने वाली ग्राउंड हैंडलिंग सेवाओं के लिए वाणिज्यिक प्रचालन की तारीख (सीओडी) से 30.09.2026 तक के लिए तदर्थ टैरिफ निर्धारित करने के मामले में।

In the matter of Determination of Ad-hoc Tariff for Ground Handling Services to be provided by M/s Ramp 360 Ground Handling Services Private. Ltd. at Manohar International Airport Goa, w.e.f. Commercial Operations Date (COD) till 30.09.2026.

**ISP Submission:**

1. M/s Ramp 360 Ground Handling Services Private Limited vide its letter dated 16.02.2026 informed that they have been awarded Concession by GMR Goa International Airport Limited (GGIAL) for providing Ground Handling Services at Manohar International Airport, Mopa, Goa for a period of 20 years from the Effective date.



2. M/s Ramp 360 Ground Handling Services Private Limited, the Independent Service Provider (ISP), vide aforesaid letter dated 16.02.2026 has stated that they are in process of submitting the Multi Year Tariff Proposal (MYTP) for the determination of regular Tariff in respect of their proposed Ground Handling Services (GHS) at Manohar International Airport. In the interim, the ISP requested the Authority for approval of Ad-hoc Tariff in respect Ground Handling Services at Manohar International Airport, Mopa, Goa for one year on the lines of tariff approved by AERA for previous Ground Handling Agency i.e. Celebi Airport Services India Private Limited (vide Tariff Order no. 11/2023-24 dated 15-06-2023) till the determination of regular tariff. This would maintain consistency and smooth operational transition at the Airport.
3. In this regard, the ISP submitted the copies of the following documents:
  - i. Licence Agreement between GGIAL and M/s Ramp 360 Ground Handling Services Private Limited dated 29.01.2026.
  - ii. Security Clearance from BCAS in the name of M/s Ramp 360 Ground Handling Services Private Limited dated 29.12.2025.
  - iii. Certificate of Incorporation pursuant to change of name from Touch Down Network Private Limited to Ramp 360 Ground Handling Services Private Limited dated 17.09.2025.

#### **Authority's Examination**

4. The Authority, vide order no 11/2023-24 dated 15-06-2023 had issued Tariff Order to the erstwhile Ground Handling Agency i.e. Celebi Airport Services Private Limited for the First Control Period (FY 2023-24 to FY 2027-28). However, subsequent to revocation of security clearance in respect Celebi Airport Services Private Limited by BCAS due to national security concerns on 15.05.2025, the Airport Operator had appointed Bird Flight Services (India) Private Limited (BFS) for providing GHS at Manohar International Airport, Mopa, Goa, as a stop gap arrangement. Accordingly, the Authority vide order no 05/2025-2026 dated 18.06.2025 issued an Ad hoc Tariff Order in favour of BFS for providing GHS at Manohar International Airport, Mopa, Goa.
5. Thereafter, a bid was floated to select an agency on regular basis to provide GHS at Manohar International Airport. In the tendering process, consortium of Vahaan Investment and Management Advisors LLP (Investment Manager representing Vahaan Alternative Investment Fund) as the Lead Member and Threeeyes Enterprises and Services Private Limited as the other member emerged as a successful bidder. As per the RFP, the successful bidder was required to incorporate a Special Purpose Vehicle (SPV) as per the Indian Companies Act, 2013 and they incorporated Ramp 360 Ground Handling Services Private Limited as SPV, as per the requirements of said RFP. The new ISP is expected to commence its operations in April, 2026.
6. The Authority notes that ISP executed a Licence Agreement with GGIAL dated 29.01.2026 for providing ground handling services at Manohar International Airport, Mopa, Goa for a period of 20 years, from effective date.



7. It is noted that Ramp 360 has received security clearance from BCAS vide its letter dated 16.02.2026. The security clearance granted by BCAS is valid for a period of 5 years from the date of issuance of security clearance.
8. The Authority, after having examined the submission of M/s Ramp 360 Ground Handling Services Private Limited regarding approval of Ad-hoc tariff for their proposed Ground Handling operations at Manohar International Airport, Mopa, Goa is of the view that it will take some time for the ISP to submit the MYTP for Ground Handling services proposed at Manohar International Airport, Goa and completion of due regulatory process for the determination of regular tariff for the service provider.
9. Meanwhile, in order to enable the new Ground Handling agency to commence commercial operations at Manohar International Airport, Goa, the Authority, as an interim measure, decides to consider the Ad-hoc Tariff for the ISP in respect of its proposed Ground Handling Services, based on the tariff earlier approved by AERA vide Tariff Order no. 11/2023-2024 dated 15.06.2023 in favour of Celebi Airport Services India Private Limited (erstwhile GHA) at Mopa Goa Airport.

### **ORDER**

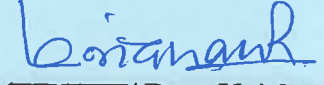
Upon careful consideration of the material available on records, the Authority, in exercise of powers conferred by Section 13(1)(a) of the Airports Economic Regulatory Authority of India Act, 2008, hereby orders that:

- (i) M/s Ramp 360 Ground Handling Services Private Limited is permitted to levy and collect charges for the Ground Handling Services at Manohar International Airport, Mopa Goa, on ad-hoc basis, as per Annexures (I, II & III) effective from the date of issue of this order till 30.09.2026, or, till the determination of regular tariff for the ISP, whichever is earlier.
- (ii) The Authority decides that Tariff for Domestic 'Non-Scheduled & General Aviation Operators', including Item-wise Charges, for ground handling services shall not exceed the approved Tariff(s) for relevant Domestic Scheduled Flights for similar class of aircraft(s).
- (iii) Tariff approved, hereinunder, shall be the maximum Tariff to be levied to users. No other charge(s) is to be levied over and above the approved Tariff.
- (iv) For payment of ground handling charges in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and exchange rate as on 15<sup>th</sup> of the month will be applicable for the second fortnight.
- (v) M/s Ramp 360 Ground Handling Services Private Limited shall ensure compliance of Standardization of Ground Handling Equipment at Manohar International Airport, Goa in accordance with the directives issued by the ministry of Civil Aviation vide letter no. AV-24011/10/2021-AAI-MOCA dated 01.11.2021.
- (vi) The ISP shall submit MYTP for regular Tariff Determination within three months of issuance of this order.
- (vii) The Airport Operator, shall publish this Ad-hoc Tariff at its official website for the information of all Stakeholders.
- (viii) The Tariff determined herein above is excluding of applicable taxes.



(ix) The Airport Operator shall ensure compliance of the Order.

प्राधिकारी के आदेश से और उसके नाम पर  
By the Order of and in the Name of the Authority



(राम कृष्ण/ Ram Krishan)

निदेशक (नीति एवं सांख्यिकी)/ Director (Policy & Statistics)

To,

Shri Prashanth Satrasala  
Chief Financial Officer,  
Ramp360 Ground Handling Services Pvt. Ltd.  
Suite 601, 6<sup>th</sup> Floor, GMR Aero Towers-2, Shamshabad, K.V Rangareddy - 501218, Telangana

Copy for information to:

1. Secretary, Ministry of Civil Aviation, Rajiv Gandhi Bhawan, Safdarjung Airport, New Delhi 110003.
2. CEO, Manohar International Airport, Mopa, Goa

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AERA



**APPROVED ADHOC TARIFF RATE CARD FOR RAMP 360 GROUND HANDLING SERVICES PVT. LTD. IN RESPECT OF GROUND HANDLING SERVICES AT MANOHAR INTERNATIONAL AIRPORT, MOPA, GOA**

Maximum rate to be levied for Domestic\* and International Scheduled Flights

**AD-HOC TARIFF FOR GHS IS EFFECTIVE FROM CoD UPTO 30.09.2026**

(Rates in ₹)

<b>(A) Passenger Flights</b>			
	<b>FY 2026-27</b>		
	<b>Pax Services</b>	<b>Ramp Services</b>	<b>Full Services</b>
<b>Domestic Passenger Flight</b>			
Below Code B	4,892	14,677	19,569
Code B	9,178	21,416	30,594
Code C	10,997	32,992	43,990
Code D	24,613	73,840	98,453
Code E	33,323	99,969	133,292
Code F	38,588	115,763	154,350
<b>International Passenger Flight</b>			
Code B	28,043	65,434	93,477
Code C	37,772	113,315	151,087
Code D	50,584	151,753	202,338
Code E	70,818	212,454	283,273
Code F	88,523	265,569	354,092
<b>(B) Cargo Flights</b>			
<b>Domestic Cargo Flight</b>			
	<b>FY 2026-27</b>		
	<b>Ramp Services</b>		
Code B	30,870		
Code C	57,330		
Code D	119,070		
Code E	141,120		
Code F	194,040		
<b>International Cargo Flight</b>			
Code B	79,380		
Code C	132,300		



Code D	198,450
Code E	273,420
Code F	343,980

*\*Tariff for Domestic Scheduled Flights is also applicable to Domestic Non-Scheduled Flights.*

**Notes:**

- *Above Tariff Rates are excluding all applicable taxes.*
- *Tariff determined herein above shall be the maximum charge that can be levied to users. No other charge(s) is to be levied over and above the approved Tariff Rates.*
- *For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the First fortnight and the rate as on 15<sup>th</sup> of the month will be applicable for the second fortnight.*



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AERA



**APPROVED ADHOC TARIFF RATE CARD FOR RAMP 360 GROUND HANDLING SERVICES PVT. LTD. IN RESPECT OF GROUND HANDLING SERVICES AT MANOHAR INTERNATIONAL AIRPORT, MOPA, GOA**

Maximum rate to be levied for International 'Non-Scheduled Flights & General Aviation'

**AD-HOC TARIFF FOR GHS IS EFFECTIVE FROM CoD UPTO 30.09.2026** (Rates in ₹)

MTOW	CHARGES
0-5000	51,977
5001-10000	94,809
10001- 20000	143,077
20001- 30000	163,752
30001- 40000	174,579
40001- 50000	182,329
50001- 100000	189,790
100001 – 200000	259,424
200000 - 300000	322,587
Above 300001	सत्यमेव जयते 410,298

**Notes:**

- Above Tariff Rates are excluding all applicable taxes.
- Tariff determined herein above shall be the maximum charges that can be levied to users. No other charge(s) is to be levied over and above the approved Tariff Rates.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and the rate as on 15<sup>th</sup> of the month will be applicable for the second fortnight.

AERA



**APPROVED ADHOC TARIFF RATE CARD FOR RAMP 360 GROUND HANDLING SERVICES PVT. LTD. IN RESPECT OF GROUND HANDLING SERVICES AT MANOHAR INTERNATIONAL AIRPORT, MOPA, GOA**

**AD-HOC TARIFF FOR GHS IS EFFECTIVE FROM CoD UPTO 30.09.2026**

A - Maximum Tariff for Item-wise Charges in respect of Domestic\* & International Scheduled Flights

(Rates in ₹)

Sr. No.	SERVICES	UNIT	CHARGES	
			Dom.	Intl.
1	Air Cooling Unit per hour usage	Per Hour	25,280	32,411
2	Air Starter Unit	Per Start	15,721	20,155
3	Aircraft Disinfection - Freighter Aircrafts	Per service	5,079	6,512
4	Aircraft Disinfection - Pax Aircraft Code C	Per service	8,276	10,610
5	Aircraft Disinfection - Pax Aircraft Code D/E	Per service	15,627	20,034
6	Aircraft Disinfection - Pax Aircraft Code F	Per service	24,363	31,234
7	Aircraft marshalling	Per service	3,647	3,538
8	Ambulift	Per flight leg	6,251	8,682
9	Apron Transport (Passenger)	Per Trip	4,688	6,078
10	Arrange non-scheduled Crew Hotel Accommodation	Per flight	1,348	1,728
11	Air Traffic Control payment services	Per flight	3,126	6,946
12	Baggage ID	Per Service	3,126	3,473
13	Baggage/Cargo cart	Per Hour	1,563	3,065
14	Ballast Bags refill	Per refill-per bag	1,341	1,719
15	Blue collar staff	Per staff per hour	2,357	3,021
16	Brake Cooling Service	Per flight	22,985	29,467
17	Cabin loading/unloading Narrow Body	Per hour	14,709	18,858
18	Cabin loading/unloading Wide Body	Per hour	18,386	23,572
19	Cargo / Apron Transport on Apron	Per Flight	6,772	8,682
20	Cargo Supervision services	Per flight	10,531	13,501
21	CHOCKS for narrow body aircraft	Per Hour	5,079	6,512
22	CHOCKS for wide body aircraft	Per hour	6,095	7,814



Sr. No.	SERVICES	UNIT	CHARGES	
			Dom.	Intl.
23	CONES for narrow body aircraft	Per Hour	5,079	6,512
24	CONES for wide body aircraft	Per Hour	6,095	7,814
25	Container/Pallet Dolly	Per Hour	1,563	3,772
26	Container/Pallet Dolly 20 FT	Per Hour	2,084	7,545
27	Conveyor belt	Per Hour	5,209	8,765
28	Crew Transport	Per Trip	1,875	4,341
29	Deportee/ Inadmissible handling	Per Passenger	4,402	5,643
30	Direct crew through airport facilities	Per Service	1,042	3,551
31	Excess Baggage Fee (% of collection)	As per collection	15%	15%
32	Exterior Cleaning – Narrow Body	Per Service	22,817	27,570
33	Exterior Cleaning - Wide Body	Per Service	60,428	73,017
34	Fire Extinguisher equipment on ramp (standalone)	Per Flight	1,693	2,171
35	Forklift	Per Hour	7,724	9,902
36	Full body suit PPE	Per suit	1,388	1,780
37	Ground Power Unit	Per Hour	5,209	13,023
38	Headset service	Per Flight	2,605	4,341
39	Interior Deep Cleaning – Narrow Body	Per Service	8,335	16,687
40	Interior Deep Cleaning – Wide Body	Per Service	15,628	29,428
41	Interior Turn Cleaning – Narrow Body	Per Service	8,335	14,499
42	Interior Turn Cleaning – Wide Body	Per Service	15,628	23,442
43	Lower Deck Loader	Per hour	24,305	31,160
44	Load Control	Per Flight	10,158	13,023
45	Loading Of Baggage Into ULD Or Aircraft	Per Bag	339	434
46	Manual Check-In	Per Passenger	139	178
47	Middle Deck Loader	Per hour	28,778	36,895
48	MHB Handling	Per Bag	609	781
49	Offloading Of Baggage From Unit Load Device Or Aircraft	Per Bag	339	434
50	Operational Flight Plan Print Out	Per service	625	3,538
51	Oversized Baggage Handling	Per Bag	474	608
52	Passenger Step (mobile)	Per Hour	1,563	6,247
53	Pushback for narrow body aircraft	Per Push	12,502	17,325



Sr. No.	SERVICES	UNIT	CHARGES	
			Dom.	Intl.
54	Pushback for wide body aircraft	Per Push	16,670	20,837
55	Station Management	Per flight	10,158	13,023
56	Stationary (Boarding card & Tags)	Per Flight	7,355	9,429
57	Supervision & Administration Services	Per flight	6,095	7,814
58	Tailstand	Per Hour	10,419	13,023
59	Toilet truck	Per Service	3,126	12,376
60	TowBar	Per Use	2,084	6,247
61	Towing of narrow body aircraft	Per Tow	14,586	18,623
62	Towing of wide body aircraft	Per Tow	25,005	25,178
63	Transit w/o visa pax	Per Passenger	4,402	5,643
64	Trestle (standard size - 4ft)	Per Hour	1,042	1,736
65	Tugs	Per Hour	3,126	9,902
66	Unit Load Device Storage	Per ULD/per day	1,042	2,340
67	Unit Load Device Washing	Per ULD	3,047	3,907
68	Unaccompanied Minor Handling	Per UM	4,402	5,643
69	Vacuum Cleaner	Per Hour	1,930	2,474
70	Very Important Persons Vehicle (Innova Range)	Per trip	6,251	8,248
71	Very Important Persons Vehicle (Luxury - Mercedes/ BMW / AUDI range)	Per trip	6,251	8,248
72	Very Important Persons	Per Passenger	4,402	5,643
73	Water truck	Per Service	3,126	12,376
74	Water Uplift	Per Ltr	5	13
75	Weight Cart Facility	Per Hour	10,158	13,023
76	Wheel Chair	Per Service	1,042	2,171
77	White collar staff	Per staff per hour	3,356	4,302

\*Tariff for Domestic Scheduled Flights is also applicable to Domestic Non-Scheduled Flights.

Dom. = Domestic; Intl. = International

Notes:

- Above Tariff Rates are excluding of all applicable taxes, if any.
- Tariff determined herein above shall be the maximum charge that can be levied to users. No other charge(s) is to be levied over and above the approved Tariff Rates.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and the rate as on 15th of the month will be applicable for the second fortnight.



**APPROVED AD-HOC TARIFF RATE CARD FOR RAMP360 GROUND HANDLING SERVICES PVT. LTD. IN RESPECT OF GROUND HANDLING SERVICES AT MANOHAR INTERNATIONAL AIRPORT, MOPA, GOA**

B - Maximum Tariff for Item-wise Charges in respect of International 'Non-Scheduled & General Aviation Operations'

(Rates in ₹)

Sr. No.	SERVICES	UNIT	CHARGES
			Intl.
1	Air Cooling Unit per hour usage	Per Hour	32,411
2	Air Starter Unit	Per Start	20,155
3	Aircraft Disinfection - Freighter Aircrafts	Per service	6,512
4	Aircraft Disinfection - Pax Aircrafts Code C	Per service	10,610
5	Aircraft Disinfection - Pax Aircrafts Code D/E	Per service	20,034
6	Aircraft Disinfection - Pax Aircrafts Code F	Per service	31,234
7	Aircraft marshalling	Per service	4,341
8	Ambulift	Per flight leg	14,615
9	Apron Transport (Passenger)	Per Trip	6,078
10	Arrange non-scheduled Crew Hotel Accommodation	Per flight	1,728
11	ATC payment services	Per flight	6,946
12	Baggage ID	Per Service	3,473
13	Baggage/Cargo cart	Per Hour	3,065
14	Ballast Bags refill	Per refill-per bag	1,719
15	Blue collar staff	Per staff per hour	4,341
16	Brake Cooling Service	Per flight	29,467
17	Cabin loading/unloading Narrow Body	Per hour	18,858
18	Cabin loading/unloading Wide Body	Per hour	23,572
19	Cargo/ Apron Transport on Apron	Per Flight	8,682
20	Cargo Supervision services	Per flight	13,501
21	CHOCKS for narrow body aircraft	Per Hour	6,512
22	CHOCKS for wide body aircraft	Per hour	7,814
23	CONES for narrow body aircraft	Per Hour	6,512
24	CONES for wide body aircraft	Per Hour	7,814
25	Container/Pallet Dolly	Per Hour	3,772
26	Container/Pallet Dolly 20 FT	Per Hour	7,545
27	Conveyor belt	Per Hour	8,765



Sr. No.	SERVICES	UNIT	CHARGES
			Intl.
28	Crew Transport	Per Trip	4,797
29	Deportee/Inadmissible handling	Per Passenger	5,643
30	Direct crew through airport facilities	Per Service	3,551
31	Excess Baggage Fee (% of collection)	As per collection	15%
32	Exterior Cleaning – Narrow Body	Per Service	27,570
33	Exterior Cleaning – Wide Body	Per Service	73,017
34	Fire Extinguisher equipment on ramp (standalone)	Per Flight	2,171
35	Forklift	Per Hour	9,902
36	Full body suit PPE	Per suit	1,780
37	Ground Power Unit	Per Hour	14,282
38	Headset service	Per Flight	5,893
39	Interior Deep Cleaning – Narrow Body	Per Service	16,687
40	Interior Deep Cleaning – Wide Body	Per Service	29,428
41	Interior Turn Cleaning – Narrow Body	Per Service	14,499
42	Interior Turn Cleaning – Wide Body	Per Service	23,442
43	Lower Deck Loader	Per hour	31,160
44	Load Control	Per Flight	13,023
45	Loading Of Baggage Into Unit Load Device Or Aircraft	Per Bag	434
46	Manual Check-In	Per Passenger	178
47	Middle Deck Loader	Per hour	36,895
48	MHB Handling	Per Bag	781
49	Offloading Of Baggage From Unit Load Device Or Aircraft	Per Bag	434
50	Operational Flight Plan Print Out	Per service	3,538
51	Oversized Baggage Handling	Per Bag	608
52	Passenger Step (mobile)	Per Hour	6,247
53	Pushback for narrow body aircraft	Per Push	17,325
54	Pushback for wide body aircraft	Per Push	25,929
55	Station Management	Per flight	13,023
56	Stationary (Boarding card & Tags)	Per Flight	9,429
57	Supervision & Administration Services	Per flight	7,814
58	Tailstand	Per Hour	17,364
59	Toilet truck	Per Service	12,376



Sr. No.	SERVICES	UNIT	CHARGES
			Intl.
60	Towbar	Per Use	6,247
61	Towing of narrow body aircraft	Per Tow	18,623
62	Towing of wide body aircraft	Per Tow	32,293
63	Transit w/o visa pax	Per Passenger	7,380
64	Trestle (standard size - 4ft)	Per Hour	2,357
65	Tugs	Per Hour	9,902
66	Unit Load Device Storage	Per ULD/per day	2,340
67	Unit Load Device Washing	Per ULD	3,907
68	Unaccompanied Minor Handling	Per UM	7,380
69	Vacuum Cleaner	Per Hour	2,474
70	VIP Vehicle (Innova Range)	Per trip	13,023
71	VIP Vehicle (Luxury - Mercedes/ BMW / AUDI range)	Per trip	16,496
72	VIPs	Per Passenger	7,380
73	Water truck	Per Service	12,376
74	Water Uplift	Per Ltr	17
75	Weight Cart Facility	Per Hour	17,364
76	Wheel Chair	Per Service	3,039
77	White collar staff	Per staff per hour	7,814

Notes:

- Above Tariff Rates are excluding of all applicable taxes, if any.
- Tariff determined herein above shall be the maximum charge that can be levied to users. No other charge(s) is to be levied over and above the approved Tariff Rates.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and the rate as on the 15<sup>th</sup> of the month will be applicable for the second fortnight.

